

County: Duval
 Contact: Jennifer Spinelli
 E-Mail Address: Jennifer.Spinelli@DuvalClerk.com

Quarter: Qtr 4: Jul - Sep

Version #: 3

Timeliness Measures 1: % of new cases OPENED within X business days after initial documents are clocked in

ACTION PLANS - If not meeting standard

	Standard	# of Business Days	10/1/19 - 12/31/19	1/1/20 - 3/31/20	4/1/20 - 6/30/20	7/1/20 - 9/30/20	YTD	10/1/19 - 12/31/19		1/1/20 - 3/31/20		4/1/20 - 6/30/20		7/1/20 - 9/30/20		
			1st Qtr	2nd Qtr	3rd Qtr	4th Qtr		Reason Code	Actions to Improve	Reason Code	Actions to Improve	Reason Code	Actions to Improve	Reason Code	Actions to Improve	
Circuit Criminal (defendants)	Total # of defendants		2,656	2,991	2,848	2,545	11,040									
	# within 2 business days	80%	2	2,634	2,963	2,806	2,509	10,912								
	% mtg level			99%	99%	99%	99%	99%								
County Criminal (defendants)	Total # of defendants		5,063	5,076	4,406	4,175	18,720					Staffing - External	COVID-19 closure.			
	# within 3 business days	80%	3	4,377	4,413	3,175	3,664	15,629								
	% mtg level			86%	87%	72%	88%	83%								
Juvenile Delinquency (juveniles)	Total # of juveniles		524	524	321	310	1,679									
	# within 2 business days	80%	2	514	519	318	309	1,660								
	% mtg level			98%	99%	99%	100%	99%								
Criminal Traffic (UTCs)	Total # of UTCs		5,505	5,632	4,973	6,317	22,427									
	# within 3 business days	80%	3	5,007	5,100	4,088	5,854	20,049								
	% mtg level			91%	91%	82%	93%	89%								
Circuit Civil (cases)	Total # of cases		2,334	1,993	1,761	1,918	8,006									
	# within 2 business days	80%	2	2,258	1,942	1,648	1,732	7,580								
	% mtg level			97%	97%	94%	90%	95%								
County Civil (cases)	Total # of cases		9,791	10,394	6,162	9,982	36,329			Staffing - External	COVID-19 Closure.					
	# within 2 business days	80%	2	9,629	8,007	5,589	9,304	32,529								
	% mtg level			98%	77%	91%	93%	90%								
Probate (cases)	Total # of cases		1,778	1,918	1,622	1,964	7,282									
	# within 2 business days	80%	2	1,740	1,867	1,425	1,905	6,937								
	% mtg level			98%	97%	88%	97%	95%								
Family (cases)	Total # of cases		3,866	3,823	2,791	2,897	13,377									
	# within 3 business days	80%	3	3,839	3,805	2,604	2,808	13,056								
	% mtg level			99%	100%	93%	97%	98%								
Juvenile Dependency (cases)	Total # of cases		142	158	157	134	591									
	# within 2 business days	80%	2	141	155	155	134	585								
	% mtg level			99%	98%	99%	100%	99%								
Civil Traffic (UTCs)	Total # of UTCs		22,990	26,590	16,419	32,244	98,243									
	# within 4 business days	80%	4	22,619	26,158	15,944	31,902	96,623								
	% mtg level			98%	98%	97%	99%	98%								